

# Syl-lutions Inc. Keilhauer



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August 4, 2008

CSS  
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To whom it may concern,

I first met Wayne and Adele Reid in the early 1990s. I was working for a furniture dealership at the time and CSS was one of the service companies that we worked with. I remember being so impressed with the quality of the work that was done by Wayne on one of the first installations that I was responsible for.

Wayne made it so easy as compared to some of the other jobs with other installers that I had dealt with. He made me (a rookie in the business at the time) look good in the eyes of my employer and my client and I will never forget that.

Over the years, I have continued to work with CSS in many different ways and CSS continue to provide top quality service. Since 1999, I have had my own business as the Alberta Sales Representative for Keilhauer, a seating manufacturer from Toronto. I access CSS services in a variety of ways, i.e. sample chair storage, receiving and deliveries, warranty work, etc. The work continues to be done well and in a professional manner.

The integrity shown over the years by Wayne, Adele, and the people that make up CSS has been appreciated. This integrity, which started at the top with Wayne and Adele, has rubbed off on all the CSS employees and has been passed on to Wayne and Adele's children who are part of the business now and I'm sure will continue to be even more involved in the future. I also have no doubt that this integrity will be passed on from Wayne and Adele's children to Wayne and Adele's grandchildren.

All the best for the future CSS. I have enjoyed working with all of you in the past and look forward to continuing that relationship in the future.

Sylviane Lippert